

The Problems faced by undergraduates when using the university library system (with special reference to University of Kelaniya)

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ABSTRACT

The library is the store of the knowledge. Every educational institution like schools, universities has a library. Is there an increase of using library with the language literacy? is the research problem. Therefore, main focus of this study is to examine the aims of using the library of students and whether they are successful for the students. In this study, 100 students were selected that include 25 students from each faculty of Social Sciences, Humanities, Sciences and Commerce and Management. This survey is based on the clustered sampling method and the data analysis has done using the SPSS software. According to the findings, most students largely use the library only for their educational tasks. 61% of the undergraduates have expressed that the time period given by the library is not enough for their educational tasks and 39% of the undergraduates are agree with the existing time period of the books. 62% of the undergraduates are combined with the language literacy and some of students are unable to engage with the language literacy. 51% of the undergraduates are agree with the support given by the non-academic staff while 49% of the undergraduates did not satisfy with it. According to the Chi square analysis method, gender does not effect on efficiency of using the library. Most students select books depending on the language literacy. Thereby, the study provides strategic suggestions for university libraries to improve on their own university library system, by developing the infrastructure of the library. Then library will be able to increase the usage of the library.

Key Words: Library, Use, Increase, Undergraduates

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