

Table 1: Coach's interior attributes

Variable	Mean	Standard Deviation
Sanitary		
Train interior cleanliness	3.50	0.941
Clean lavatory and water system	2.79	1.052
Availability of tidy seats	3.46	0.927
Safety		
Availability of savior	3.71	0.679
Security for baggage	3.41	0.910
Solace		
Availability of proper ventilation system/air condition facilities	3.45	0.926
Availability of comfortable seating facilities	3.65	0.731
Service		
Availability of quality catering service/cafeteria	2.65	1.017
Hospitable staff	3.56	0.939

Source: Field survey (2018)

According to the overall coach's interior service quality factors passengers were averagely almost agree with the service quality that was provided by railway service providers. Averagely the train interior cleanliness, tidy seats, availability of guard, security for baggage, proper ventilation system, comfortable seating facilities, and availability of hospitable staff were almost agreed due to the mean value represents the rule $3.5 < X \leq 5$. The mean values were 3.5, 3.46, 3.71, 3.41, 3.45, 3.65 and 3.56 respectively. But clean lavatory & water system and availability of quality catering service/cafeteria are not in satisfactory level. Mean value of these two factors are 2.79, 2.65. According to the Standard deviation for interior cleanliness is denoted by 0.940. It indicates that it deviated from mean by 0.941. Clean lavatory and water system is deviated from mean by 1.052 and also tidy seats, availability of guard, Security for baggage, proper ventilation system, comfortable seating facilities, quality catering services and availability of hospitable staff deviated by 0.927, 0.679, 0.910, 0.926, 0.731, 1.017 and 0.939 respectively.

Conclusion

There is a potential to develop rail tourism in Sri Lanka but it should practice in advance to attract more inbound tourists. Based on the finding it can suggested that upgraded compartments for the foreign tourists with required facilities such as promotional materials, increase the comfort levels, air conditioning the compartments; Implement a system to work