

**Attitudes of International Students on the Use of University Libraries: a Case Study
based on University of Kelaniya, Sri Lanka**

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Abstract

This paper aims at investigating international undergraduate students' library use and their attitudes and perceptions towards the library at the University of Kelaniya. These students' library use as well as their perception are explored since the number of foreign students in the university is increasing therefore librarians ought to improve their commitment to enhance library services for this special community of users. Besides, this paper explore the number of students who do and do not use the university library both physical and online access and services. Study population is total international students at University of Kelaniya and a sample will be selected using an appropriate sampling formula. Study applies survey research design. Primary data will be collected using structured questionnaire, observation and using interview technique. It determines how to increase the number of the users, identifies how the library has benefited those students that use it since academic libraries have a great impact on students education in the university. This paper examines the situation of the current library settings which is to be improved by the librarians in a proper manner and it is viable to improve a cordial dialog and relationship between the library staff and the international students. Customer care, library marketing and public relations are some of the key areas which should be developed among the library staff.

Keywords: *International students, E-libraries, Library services, University libraries, User education, Public relations*